

Amazing Grace Personnel

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JOB DESCRIPTION

JOB TITLE:	Care Worker / Health Care Assistants
REPORTING TO:	Registered Manager and Management Team
JOB HOURS:	Flexible, depending on the needs of the business 37 – 40 hours per week
SALARY:	Salary-From £12.90 – £15.90 per hour (£26,832.00 - £33,072.00 per annum)
LOCATION:	Various sites in London, Greater London, Essex

At Amazing Grace Personnel we're looking for Health Care Workers to fulfill an ever increasing demand for health and social care roles in England.

There is continuous professional development and a training programme and real career progression opportunities. We will provide you with a comprehensive induction programme, training plan, and shadowing plan to ensure you are confident and fully prepared to begin your new care career or continue your care career in the United Kingdom.

To join us as a Care Worker, all you need are the right values, behaviours and attitudes. If you are dedicated, compassionate, kind and warm-hearted you could help us to deliver the very best care to our Service Users.

Join our growing team of Health Care Workers and we will train and support you to become one of the very best. As a Health Care Worker with Amazing Grace Personnel, you'll have a shift to suit you in either a full-time or part-time position.

Previous care or healthcare experience is an advantage for our clients but not a necessity. People from nursing home, hospital, community support or care home backgrounds are a good fit for these roles.

JOB PURPOSE

Care Worker job description
Last reviewed: April 2024

- To look after the physical, emotional, cultural and social needs of the Clients using a person centred approach
- To observe and promote the Client's choice, independence, dignity, privacy, fulfilment and other rights
- To create and maintain good professional relationships with Clients, their family and friends and other stakeholders
- To actively support other Care Workers
- To adhere to all regulatory and statutory obligations and Amazing Grace Personnel policies, procedures and guidelines
- To actively market Amazing Grace Personnel and promote a positive, personal and professional profile, ensuring the good reputation of Amazing Grace Personnel at all times

JOB RESPONSIBILITIES

1. Care provision

- To provide personal care and support to Clients with a wide range of needs, illnesses and disabilities
- To know and understand the care and support of the Client
- To undertake the tasks detailed in the Client's care and support plan using a person centred approach and in the least intrusive way
- To encourage the independence and motivation of the Client and not foster dependent behavior
- To provide input into the care and support plans of Clients by regularly feeding back to the Registered Manager
- To assist Clients getting up in the morning and going to bed at night
- To assist Clients to wash, bath and shower
- To assist Clients to dress and undress
- To assist Clients to look after their skin, teeth, hair and nails
- To assist Clients with toileting, continence management and personal hygiene

- To assist Clients with their medication at the agreed level of support and as detailed in their Medication Care Needs Assessment
- To prepare food and drink for the Client, being aware of the Client's choice, likes/dislikes, nutritional needs and cultural requirements
- To provide light general household domestic duties, including housework and laundry, as detailed in the care plan or instructed by Management
- To use manual handling equipment safely and correctly
- To take responsibility for the safe handling of property and equipment belonging to the Client
- To maintain good communication and develop effective working relationships with Clients
- To provide companionship to the Client, actively talking and listening to them about their interests
- To help the Client to maintain contact with their family and friends
- To accompany the Client on trips into the community
- To assist the Client to manage their personal affairs
- To ensure as safe as possible the living environment for the Client, whilst respecting the Client's choice and rights

2. Recording and reporting

- To maintain detailed accurate records in respect of care and medication support given and tasks undertaken
- To regularly read care and support plans, acknowledging changes
- To protect the confidentiality of all information relating to the Client and not divulge information to anyone who is not authorised to receive it
- To promptly report to the office or Out of Hours Care Coordinator any issues concerning the care, support, wellbeing or behavior of the Client and update records accordingly
- To continue to monitor where concerns have been reported and recorded
- To recognise the signs of abuse and immediately report abuse or suspected abuse to a Manager

- To report any complaints to the office or Out of Hours Care Coordinator
- To contact the office or Out of Hours Care Coordinator if running late

3. General

- To dress appropriately, wearing uniform and using personal protective equipment provided by Amazing Grace Personnel
- To seek out best practice and look at innovative ways to improve the quality and efficiency of service delivery
- To attend and participate in regular Care Worker team meetings and any other relevant meetings
- To attend in house and external training pertinent to the role of Care Worker
- To ensure completed weekly timesheets are submitted on time
- To observe all health & safety rules and take reasonable care to promote health and safety of self and others and raise any concerns to the Registered Manager
- To aim to ensure everyone has equal treatment and equal access to services and employment
- Any other duties requested by Senior Management, which are within the scope of the post

4. Knowledge / Training / Experience / Skills

- Care Certificate in Healthcare and/or appropriate experience/competency to undertake role. (Training is provided)
- Basic literacy and numeracy skills
- Effective written and verbal communication skills
- Ability to work with people and as part of a multidisciplinary team
- Ability to show initiative and work without direct supervision on a daily basis
- Organisational and time management skills.

BENEFITS

- Competitive Salary
- Employer pension contribution
- Transport to Work scheme
- Paid Maternity leave
- A fantastic working environment
- Regular Appraisals

If you feel you have the qualities we are looking for, then please Apply or contact us via our website on <https://amazinggracepersonnel.co.uk/apply-here/>